

Accelerating Operating Model Transformation with Digital Lean

SSA & Company's Digital Lean Online is a key component of our accelerated digital transformation solutions that blend pragmatism and ambition to deliver short-term results that fuel long-term growth. Recognizing that over 70% of digital transformation initiatives fail due to insufficient execution and adoption of change, Digital Lean Online addresses these pitfalls by using digital tools for lean/agile frameworks to:



Drive collaboration and transparency with clear communication of what changes are necessary to reach your goals and why



Propel execution and results by breaking down digital transformation into meaningful and manageable pieces of change, sequenced into a path to success



Accelerate benefits as the experience and project work is digitized and can be immediately shared and leveraged throughout the company

Our facilitators guide your employees through this collaborative, virtual training course as they remotely learn and apply the Lean methodology to a specific business issue, enabling them to identify and reduce waste, reduce cycle time, and improve productivity by institutionalizing the transformational future state. The use of collaborative software and video conferencing help spur the digital ways of working we are trying to ingrain within organizations through digital transformation. The course environment promotes knowledge sharing and safe learning and ensures deliverables and takeaways can be quickly shared with current and future teams.

Digital Lean Online is not simply training and coaching delivered remote. It is a tool to digitally enable operating model transformation. We focus on supporting our clients in scoping, planning, and executing specific real-world projects. By layering in tools and techniques from agile and design thinking, we create true digital workspaces that allow for collaborative application of the Lean techniques taught in the sessions.

Risk Assessment Matrix for: [25 Minutes]

Exercise Instructions

- Anticipate your future state process and identify risk items which may impede on your success
- For each risk, score the levels for Occurrence and Severity
- Using the Risk Assessment Matrix, determine the risk level and color-code accordingly

Risk Description	Occurrence (1,3,5,7,9)	Severity (1,3,5,7,9)	Risk Level (R/Y/R)
1			
2			
3			
4			

Occurrence (O/C): Probability of a risk event occurring

Occurrence	Sub	Percent of Occurrence
Very Rare	1	Less than 1% probability of occurrence
Rare	3	Between 1% to 10% probability of occurrence
Unlikely	5	Between 10% to 20% probability of occurrence
Medium	7	Between 20% to 50% probability of occurrence
More Likely	9	Greater than 50% probability of occurrence

Severity (S/C): Impact (or consequence) to the client or business, should the risk event occur

Severity	Sub	Impact	Category
1	1	Minimal impact on client	Minor - no action
2	2	Minor impact on client	Minor - action required
3	3	Minor impact on client	Minor - action required
4	4	Minor impact on client	Minor - action required
5	5	Minor impact on client	Minor - action required
6	6	Minor impact on client	Minor - action required
7	7	Minor impact on client	Minor - action required
8	8	Minor impact on client	Minor - action required
9	9	Minor impact on client	Minor - action required

Fishbone Diagram for: *Double click and type project or process name* [45 Minutes]

NOTE: All Team Members will populate the 'Cause' simultaneously

Develop a Fishbone Diagram on your project problem statement.

Invest a few minutes to collaborate on the problem statement.

"Think" for cause to define Main and secondary causes.

Place in the "Cause Bullets"

Remove redundancies and identify causes.

Locate the causes to the appropriate cause category (bone).

Dot vote to identify the top rated causes.

Developed Actions to address the top dot voted causes and place in the Base vs Impact Bullets (Base vs. Impact Matrix/Maze/Template)

Double click close to the sticky note you want to duplicate

Helpful Tips

- Prioritize causes using techniques such as "Dot Voting"
- Team members locate 3-5 dots each to identify top causes on a completed Fishbone Diagram
- Click to reveal all Bullets (causes are identified, develop ACTIONS to address the prioritized Cause (this is key))
- Later in the Lean Methodology, actions will be prioritized with the Base vs. Impact Matrix

Reference

- Risk known as "Cause and Effect" and "Ishikawa" Diagram
- Classification tool: Many separate causes combined for a single effect typically the problem
- Directed by a "Header" and "Severity boxes" like a fish skeleton
- Interconnected
- Brainstorming and then prioritizing "causes" of a problem
- Developing actions for prioritized causes and successfully and aggressively implementing

Completing this online program establishes your Digital Lean change agents, leading, and expanding your digital transformation journey, driving true adoption and culture change, even across a (suddenly) remote workforce. These Digital Lean change agents collaborate with the organization to deliver additional projects and digital solutions, using Lean, in key situations. This approach catalyzes the evolution of your dynamic, digitized operating model through the delivery of quick wins, results, and momentum by instilling Digital Lean ways of working throughout the organization. These will be the companies successfully Sprinting with Digital.

Contact Us

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